

Palos Verdes Peninsula
PVPTA
TRANSIT AUTHORITY

**Your doorway to travel
around the Palos Verdes Peninsula***

***OFF PENINSULA FOR MEDICAL PURPOSES ONLY**

**DIAL-A-RIDE
and
DIAL-A-LIFT**

(310) 544-7108

Serving
Seniors and Residents with disabilities in Palos Verdes
Estates, Rancho Palos Verdes, Rolling Hills Estates and
unincorporated Peninsula areas of Los Angeles County.

**FOR MEMBERSHIP
INFORMATION**

www.palosverdes.com/pvtransit/



What Is the PV Transit Dial- A-Ride/ Dial- A-Lift Program?

This transportation service is a convenient way to travel around the Palos Verdes Peninsula area. Taxi cabs and ramp vans for the disabled are used to transport passengers on the Palos Verdes Peninsula and surrounding areas.

(Refer to the Service Area)

How is the service financed?

The Palos Verdes Peninsula Transit Authority (PVPTA) is an agency consisting of the cities of Rancho Palos Verdes, Palos Verdes Estates, and Rolling Hills Estates. These member cities and Los Angeles County fund the Dial- A-Ride /Dial-A-Lift services.

Who is eligible for this program?

Palos Verdes Peninsula residents who are seniors (62+) or disabled, are eligible to become members of this program and use the service. If you are under 62 years of age, you must complete a Physician's Verification Form provided by the PVPTA office.

How do I register for the program?

Before you can ride, you must register for membership and purchase rides by mail, or at the PV Transit office located at:
38 Crest Rd. West, Rolling Hills, CA 90274.
Membership takes approximately 5-10 days.

How much does it cost?

The registration fee is \$10

- When registering, and at the same time, you purchase rides for \$6.00 each, payable by check, or Visa/Master Card in the PVPTA office only. **A four (4) ride minimum applies to all new members.**
- You will be issued a TaxiCard and your purchased trips will be electronically applied to this card. Your rides never expire!
- A maximum of twenty-four rides can be purchased during a one month period. If you should need additional rides for medical reasons only, contact us – we will work with you!

Trips **ON** the Palos Verdes Peninsula:

- One ride fare is required for a one-way trip within the Palos Verdes Peninsula.
- Two ride fares are required for a round trip within the Palos Verdes Peninsula.

Trips **OFF** the Palos Verdes Peninsula are for medical purposes only into surrounding communities and back again (*see Service Area below*) and the ride fares are double as follows:

- Two ride fares are required for a one-way trip and four ride fares are required for a round trip.

Service area

Dial-A-Ride and Dial-A-Lift services are provided **ON the Palos Verdes Peninsula for any trip purpose.**

Dial-A-Ride and Dial-A-Lift service goes **OFF the Palos Verdes Peninsula for medical purposes only.** The service goes to all hospitals, medical buildings, and doctor's offices in the following

areas only: Torrance, Harbor City, San Pedro, Lomita and Redondo Beach (primarily South Bay Medical Center on Prospect Avenue).

Hours of service

Dial-A-Ride/Dial-A-Lift service operates 24 hours a day, seven days a week.

How to use the service

After you have received your membership confirmation and membership materials, you can now call for service. The Taxi Company phone number is located on the back of your TaxiCard and is: 1-800-400-2924. Identify yourself as a Palos Verdes Dial-A-Ride or Dial-A-Lift member and request service. You may also request a return ride at the same time, or simply call the 800 number again when you are ready to return. Passengers may have to wait 15-20 minutes for a ride. **Caretakers and/or escorts ride for free!**

REMINDER: One cannot travel between more than one point off the Palos Verdes Peninsula without returning to the original pick-up point in Palos Verdes, most commonly the members home address. If you do request an additional ride to the driver, it will be the members responsibility to personally pay for this portion of your trip. The driver cannot accept your TaxiCard for this extra added on service.

PLEASE REMEMBER: Your rides are prepaid! **Never** pay the Taxi driver cash for your ride except for tip. The Taxi driver only needs to swipe your TaxiCard **once** regardless of poor transmission on a given day, or due to the Palos Verdes terrain. The Taxi transmission will go into the Taxi memory to be retrieved after leaving the area!

PV TRANSIT

P.O. Box 2656

Palos Verdes Peninsula, CA 90274-7109

Tel: (310) 544-7108 Fax (310) 544-7109

Last Name	First Name	M.I.
Street Address	City	Zip
Telephone No. () _____		
Cell Phone No. () _____		
Age _____	Birthdate _____/_____/_____	

PERSON TO CALL IN CASE OF EMERGENCY:

Name _____

Relationship _____

Telephone No. () _____

NOTE:

To avoid your registration form being returned back to you, please enclose your personal check for payment along with your COMPLETED form

PLEASE CHECK ALL THE APPLICABLE BOXES BELOW:

<input type="checkbox"/> Wheelchair bound	<input type="checkbox"/> Hearing Impaired
<input type="checkbox"/> Wheelchair folds to ride in car	<input type="checkbox"/> Visually Impaired
<input type="checkbox"/> Cane / Crutches	<input type="checkbox"/> Alzheimer's Disease
<input type="checkbox"/> Walker	<input type="checkbox"/> Travels with Caretaker
<input type="checkbox"/> Ambulatory	<input type="checkbox"/> Disabled
	<input type="checkbox"/> Age under 62 years

SPECIAL INSTRUCTIONS

For PVPYA USE ONLY:

DAR/DAL REG:# _____

TaxiCard # _____



P rogram Information

The Palos Verdes Transit Authority Dial-A-Ride/Dial-A-Lift Card Program was established to assist program members with a quick and easy way to travel. Once you are registered to be a member of the program you should receive your new Taxi Swipe Card within 5-10 business days.

Do Not Lose Your Card !
Keep it in a Safe Place.

N ew Program Benefits

- No more lost coupons
- You always know how many trips are left on the swipe card
- You can manage your trips more effectively
- You do not need to buy a new set of vouchers if your card is lost
- Better tracking of trips

F requently asked Questions

How do I schedule a pick-up?

You will call the designated number located on the back of your swipe card to schedule a trip.

How do I use my card?

Your card must be presented at the pick up and drop off. If your card does not have a picture, the driver will require you to show your identification. Please be sure to carry your card or you may be denied service.

Can I share a ride with someone?

Dial-A-Ride/Dial-A-Lift does allow for you to share a ride at no charge (caretaker, escort) but you must meet the following criteria:

- Are picked up and dropped off at the same point
- You cannot lend your card to a friend or family member

Can my cab wait for me?

No. Sorry! The service does not allow any wait time. You will have to call again for another cab to pick you up. Round trips are not allowed on one swipe.

Should I get a receipt?

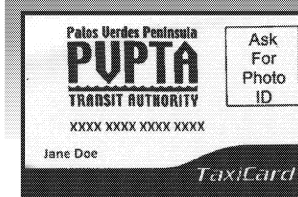
Yes! This allows you and the driver to know that the trip was authorized and how many trips are remaining on your account.

Who should I call if I have questions or comments?

The PV Transit office at (310) 544-7108.

DIAL-A-RIDE and DIAL-A-LIFT

NOTICE: NEW PROGRAM INFORMATION



Palos Verdes Peninsula
PVRTA
TRANSIT AUTHORITY

www.palosverdes.com/pvtransit/

Dial-A-Ride/Dial-A-Lift

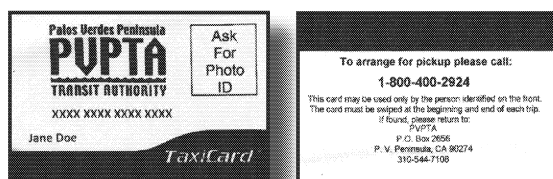
Safe...Reliable...Convenient

How the Program Works

The purpose of the Dial-A-Ride/Dial-A-Lift Swipe Card Program is to increase program efficiencies and assist riders with a convenient and easy, convenient way to travel.

- When you become a member of the program, you will be issued a swipe card.
- Trips may be purchased in person at the PV Transit office located at 38 Crest Road West, Rolling Hills, CA 90274, or by mailing your check to: P.O. Box 2656, PVP, CA 90274.
- Your purchased trips will be applied to your new swipe card immediately.
- You will be able to call a designated 800 number shown on the back of your new swipe card to make reservations and taxi or van service will be provided as requested.

- Simply present the swipe card to the driver and it will be used to pay for taxi or van within approved boundaries.
- The driver will stop at the boundaries and swipe your card. The trips will then be immediately deducted from your card and you will receive a receipt.
- Always make sure you get your card back from the driver!
- If you have any questions or comments, please call the PV Transit office at (310) 544-7108.



NOTICE: DAR/DAL service goes off the Palos Verdes Peninsula for medical purposes only. The service goes to all hospitals, medical buildings, and doctors offices in the following areas: Torrance, Harbor City, San Pedro, Lomita and Redondo Beach (primarily South Bay Medical Center on Prospect).

To get to your destination

1. Call (800)400-2924 to reserve a ride
2. Present your new swipe card for proof of membership
3. Allow the driver to swipe your card
4. Always make sure the driver gives your card back to you



Once you get to your destination

1. Present your card again to the driver
2. Allow the driver to swipe your card
3. Sign the receipt
4. Keep a copy of the receipt
5. Always make sure the driver gives your card back to you

